



zappware

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Zappware nv designs, develops, and integrates compelling and revenue-generating interactive television (iTV) services for operators. Zappware uniquely combines the highest levels of creativity with the latest technology and techniques into simple, intuitive solutions that reliably integrate with any content delivery mechanism.

A vacancy has arisen for a skilled **Project Manager** to join our team.

This is a unique opportunity to be part of a broadly experienced team, with a worthy reputation for delivering high-performance products. For the right person, this role offers huge scope for career development in a fast-moving and exciting industry.

JOB DESCRIPTION PROJECT MANAGER (M/F)

As a Project Manager, one must have a deep project management and delivery experience, and be well-versed in leading, multidisciplinary project teams, while providing outstanding client support relative to the projects in progress. He or she should provide senior level management and resolution of complex issues and focus on current software project delivery, assuring overall quality and customer satisfaction. The ideal candidate should have large-scale systems integration experience and readily coordinate with the product development and different delivery teams to adapt project plans to meet program needs. This position will require travel to client and team locations abroad.

Zappware frequently tackles complex design and development challenges when working with clients to conceptualize next generation products. As a global TV experience innovation firm Zappware offers clients a new level of insight for new product experiences, market entry, strategic planning, and consumer product recommendations.

The Project Manager must engage to lead multidisciplinary teams across large corporations and 3rd party stakeholders that inform key business decisions. The Project Manager must understand how design is incorporated into technology solutions and business decisions. This person must act as a trusted strategic advisor to the client; guide the client in decision-making around the account with the foresight to strategically identify new (cross and/or up-sell) opportunities for Zappware.

Success means continually holding oneself to the highest of professional and ethical standards and demanding the same of co-workers. The ideal candidate for this role should be able to reference several product launches as well as a couple of failures and speak in depth to their first-hand knowledge of project management dynamics which precipitated both outcomes. Flexibility, a sense of humor, and passion for interactive TV design and technology through engagement delivery are critical success factors for this position.



To be considered for the role of Project Manager you must have the following competencies :

CLIENT MANAGEMENT

- Be the primary point of contact for client stakeholders and other 3rd party organizations, throughout the entire product/project development lifecycle.
- Lead dialog with clients and teams about risk management and mitigation.
- Oversee resource, budget and project plan for solution delivery.
- Develop and manage senior level relationships with the client organization and the ability to negotiate contract terms.
- Collaborate with the Zappware lead teams in Sales, Strategy, Creative, and Engineering to develop roadmap for product and project
- Ensure the success of new product design and development efforts for the client organization.

DELIVERY EXCELLENCE

- Thorough understanding and experience with several project management methodologies and ability to educate teams on delivery process as needed.
- Work with discipline leadership to identify resource requirements and level of effort estimates during business development efforts, as well as architectural and development cycle management.
- Work with cross-functional team leads to plan and execute projects.
- Work in a variety of globally distributed development models to complete development and quality assurance work on projects.
- Ensure that each program has appropriate product and technical specifications, direction, and resources to effectively deliver products.
- Work with product teams in a leadership capacity during the deployment of software enhancements, fixes, and change orders to ensure they are properly coordinated with the release schedule.
- Monitor the health of software programs on an ongoing basis by identifying, tracking, and mitigating technical and business-related project risks.
- Oversee creation of project status, budget, profitability, and resource utilization reports.
- Facilitate kickoff meetings, interim program reviews and project retrospective meetings.

TEAM LEADERSHIP

- Personnel management within the project team.
- Lead teams during the creation and maintenance of software delivery project plans that include a resource plan, risk mitigation, dependencies, a milestone schedule, and a list of tasks and deliverables.
- Provide oversight to help manage scope and day-to-day operations to ensure that the program schedules and budgets are met.



- Work closely with cross-disciplinary teams to build effective teams. Provide leadership and guidance to coach, motivate, and lead team members to reach their optimum performance level including career path and conflict resolution.

REQUIRED

- A Masters' degree in Computer Science or related field.
- Minimum of 10 years of leadership experience in a deadline-driven, software development organization.
- Minimum 5 years' experience working within development teams and a strong understanding of the full Software Delivery Life Cycle (SDLC) spanning the design, implementation, and release phases.
- Proven ability to work and communicate with multicultural, multidisciplinary and globally distributed teams (including designers, developers, architects, QA engineers, and executives).
- Demonstrated ability to deliver high quality software on tight deadlines across multiple platforms.
- Excellent written and oral knowledge of Dutch and English is indispensable as well as communication skills, with experience in a global and cross-cultural context.
- Ability to operate directly within software development environments, anticipating team resource requirements, understanding technology issues and trends, and maintain results and client satisfaction, with the client and the team.
- Ability to work remotely and to travel to client and team locations as needed.

PREFERRED:

- An MBA, and/or project management certification.
- Software development certifications in the areas of Project Management, risk and requirements management.
- Extensive knowledge of practical development methodologies (eg; Agile, Scrum, Waterfall).
- Subject matter expertise in a specific field or industry.

Being employed in our brand new offices, we offer a compelling salary and benefit package, in adherence to your experience and contribution to our company.

Please apply by mail to valere.indeherberge@zappware.com